



Nondiscrimination Notice

Discrimination is Against the Law

Orthopedic Associates of Lancaster, Ltd. (“OAL”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. OAL does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

OAL provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats upon request)

OAL provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact OAL’s Grievance Officer:

Michael Jones
Orthopedic Associates of Lancaster
170 North Pointe Boulevard, Lancaster, PA 17601
Telephone: (717) 735-6642
Fax: (717) 391-2494
Email: mjones@fixbones.com

If you believe that OAL has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with OAL’s Grievance Officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, OAL’s Grievance Officer is available to assist you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, S. W.
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-895-7374.
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-895-7374.
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-895-7374.
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-895-7374.
Pennsylvania Dutch	Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kantscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprouch. Ruf selli Nummer uff: Call 1-866-895-7374.
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-895-7374 번으로 전화해 주십시오.
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-895-7374.
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية - 1-866-895-7374 تتوافر لك بالمجان. اتصل برقم
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-895-7374.
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-895-7374.
Gujarati	જાન્યુના: જો તમે જરાતી બોલતા હો, તો િન:જલુ ભાષા સહાય સેવાઓ તમારા માટ ઊપલબ્ધ છ. ફોન કરો 1-866-895-7374.
Polish	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-895-7374.
French Creole	ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-895-7374.
Mon-Khmer, Cambodian	ប្រយ័ត្ន: ើបើសិនអ្នកនិយាយ ខ្មែរ, សេវាជំនួយភាសាខ្មែរ ឬ ភាសាមិនគិតលក្ខណ គឺត្រូវបានសំរាប់បំេរអ្នក។ ចូរ ទូរស័ព្ទ 1-866-895-7374.
Portuguese	ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-895-7374.